



INSTITUTE FOR PATIENT- AND FAMILY-CENTERED CARE

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**Partnering with Families to Accelerate Change and Improvement
Readiness Assessment**

Name of NICU _____

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Area	For each item, circle the box that best describes your team's perspective and experience.		
Data transparency	Our team is uncomfortable sharing performance and other data with family advisors related to the project.	While we have limited or no experience in involving family advisors, our team is comfortable sharing performance and other data with family advisors related to the project.	Our team has experience and is comfortable sharing performance and other data with family advisors.
Flexibility around aims and specific changes for project	We have limited ability to refine the project's aims or planned changes.	We are open to changing both the aims and planned changes based on family advisor team members' feedback and perspectives.	We have partnered with our family advisor team members to develop the aims and planned changes for this project.
Underlying fears and concerns	We have identified several concerns about involving family advisors on project teams and would need assistance in creating a plan to address them.	We have identified several concerns related to involving family advisors on project teams but believe we can create a plan for how to address or manage them.	We have no concerns about family advisor involvement and we have experience addressing issues that may arise due to their involvement on our project team.
Perceived value and purpose of family involvement	There is no clear agreement that family advisor involvement on our team is necessary to achieve our project goals.	Our team believes family advisor involvement will be beneficial to our project, but we have limited or no experience with advisor involvement.	There is clear recognition that family advisor involvement is critical to achieving our project goals.

Senior leadership support for family involvement	Senior leaders in our NICU do not consider family involvement in change and improvement to be a top priority.	Senior leaders in our NICU are aware of and communicate support for family advisor involvement in change and improvement.	Senior leaders in our NICU are committed and provide resources necessary to involve family advisors in change and improvement.
Experience with family involvement as advisors	Beyond family satisfaction surveys or focus groups our NICU does not have a formal method or structure to obtain family perceptions of care.	Our NICU has family advisors and/or a family advisory council/group.	Family advisors are members of NICU committees and partner with clinicians and staff in making decisions at the program and policy level.
Collaboration and teamwork in care	Clinicians and staff in our NICU occasionally work in multidisciplinary teams to provide care.	Clinicians and staff in our NICU work effectively across disciplines to provide care.	Clinicians and staff in our NICU are effective at working collaboratively in multidisciplinary teams that include families as valued and essential members of the care team.
<p>1. What supports and resources are available to your team for involving family advisors in this project?</p> <p>2. What challenges does your team perceive in involving family advisors in this project successfully and meaningfully?</p> <p>3. How confident is your team about successfully and meaningfully involving family advisors on your project team (on a 1-10 scale with 1 = not confident at all and 10 = extremely confident)? _____</p>			